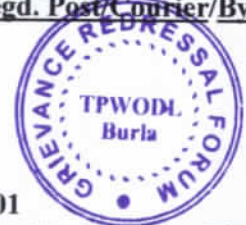


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and Sovan Tripathy, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 06⁽⁴⁾

Date: 30.01.2025

Present: Sri A.K.Satapathy, President.
Sri B.Mahapatra (Co-opted Member),

1	Case No.	BRL/42/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sambaru Majhi C/o-Tapan Majhi At/Po-Tureiniktimal, Dist- Sambalpur-768227		4132-3506-1307	8144438836
3	Respondent/s	SDO(Electrical) Kuchinda, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	21.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	21.01.2025			
9	Date of Order	30.01.2025			
10	Order in favour of	Complainant		Respondent	Others √
11	Details of Compensation awarded, if any.	NIL			

President

**Grievance Redressal Forum
TPWODL, Burla - 768017**

Place of Camp: SDO Office, Kuchinda, TPWODL.



Appeared

For the Complainant- Sambru Majhi
Represented by Tapan Majhi
For the Respondent - SDO(Elect.), Kuchinda, TPWODL.

GRF Case No- BRL/42/2025

(1) Sambru Majhi
C/o-Tapan Majhi
At/Po-Tureiniktimal,
Dist- Sambalpur-768227
Consumer No.- 4132-3506-1307

COMPLAINANT

VRS

(1) SDO(Elect.), Kuchinda, TPWODL

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra)

(Co-Opted Member)

Co-opted Member

*Grievance Redressal Forum
TPWODL, Burla - 768017*

(A.K.Satpathy)

President

President

*Grievance Redressal Forum
TPWODL, Burla - 768017*

Copy to: - (1) Sambru Majhi, C/o-Tapan Majhi, At/Po-Tureiniktimal, Dist- Sambalpur-768227.

(2) Sub-Divisional Officer (Elect.), Kuchinda, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) or Odisha Electricity Regulatory Commission, At-Plot No.04, Chunokoli, Sailashree Vihar, Bhubaneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orienc.org under the "head "Cases->"GRF".

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD,6/2, Sourav Vihar, Near NAC College, BURLA-768017.
E-mail: grf.burla@tpwesternodisha.com
GRIEVANCE REDRESSAL FORUM

Received

10
Kuchinda
21.01.2025

Complaint No. ~~88~~ 10 No. Consumer No. 4132-3506-1307

Di.

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Name - Sambaree Majhi,

At/P.O - Tureiniktemaj, P.S-Mahulpali, Dist-Sambalpur, Pin-768227

Mob no- 81444 38836

Consumer no - 4132-3506-1307

Applicant - Tapan Majhi
S/o - Sambaree Majhi

- (2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

SDO, Kuchinda

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

କେନ୍ଦ୍ରୀୟ ଜଗାହାତୀ କୋଡ଼ିଆ ଚକ୍ର ଓ ଲା, ମୂ. Sambaree Majhi
ଗ୍ରାମ - Tureiniktemaj, Consumer no - 4132-3506-1307, ଯୋଗୁଁ ବିଦ୍ୟୁତ୍
Meter ହଟାଇଦେବାକୁ କିଛି ବିଦ୍ୟୁତ୍ ଅଫିସରଙ୍କ ଦ୍ଵାରା କରାଯାଇ ନାହିଁ। ଏହା ଲୋକଙ୍କ
ଆକ୍ରୋଶ, ମୂ. ବିଦ୍ୟୁତ୍ ଦେବାକୁ ନିଷ୍ପତ୍ତି, ଆକ୍ରୋଶ ଅଫିସରଙ୍କ କଲେ ଆକ୍ରୋଶ
ଠାରେ ଚିହ୍ନଟକରି ଦେବି ।

ଆକ୍ରୋଶ ବିଦ୍ୟୁତ୍

- (4) Relief sought.

ଉପରୋକ୍ତ

- (5) Any interim relief sought, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: -

Date: -

* Please add additional sheets if necessary

Signature of the Applicant

ଉପରୋକ୍ତ

Same as in case no - 8,9,10,
SDO to enquire about date of
actual power supply and
raise the bills accordingly.

To be taken in CHP.

